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City of Liberal to convert from Black Bear’s PTWin system to track all aspects of zoning and codes including permit issuance, inspections and code enforcement with SMARTGov software

- Special to the Leader & Times

Paladin Data Systems Corporation announced Liberal recently as its newest customer for SMARTGov, Paladin’s community development software that manages the full lifecycle of any permit, inspection, license or code enforcement action for jurisdictions. This is the second client for Paladin in the state of Kansas.

The City of Liberal represents yet another former Black Bear PTWin customer to convert to SMARTGov. Paladin will implement its cloud based technology at Liberal to track all aspects of zoning and codes including permit issuance, inspections, code enforcement and a public portal for self-service public access.

“We are very happy to partner with the City of Liberal in deploying our cloud-based SMARTGov product for managing all permits, inspections, projects, licenses, and code enforcement. This is a great fit for us and we will be migrating all of Liberal’s legacy data for free from the

unsupported Black Bear PTWin system, since Paladin purchased the PTWin source code,” said Jon Byrd, Paladin Sales Executive.

In addition to permit tracking and monthly reporting, SMARTGov will allow Liberal to set reminders for annual review dates for special permits, track violations and link permits issued to GIS maps. According to Liberal’s director the city is still using outdated, and increasingly unstable, Black Bear PTWin software. After testing out trial software from other companies, the City of Liberal decided to convert to SMARTGov’s cloud-based software.

“The Liberal Building and Code Enforcement Divisions are excited that SMARTGov will bring our city’s departments to the next level of permitting and code enforcement process in order to save time and money for our city’s government. Their focus on the simplicity and the exact needs of what our jurisdiction was looking for in licensing, permitting, inspections and code enforcement is what SMARTGov is all about. The Paladin sales and support team is what sold our Building and Code Enforcement department in purchasing the SMARTGov software,” said Kory Krause, Director of Building Services and Code Enforcement Planning and Zoning Director.

About SMARTGov

SMARTGov is a Web-based, software application developed by Paladin Data Systems to support community development functions including permitting, planning, inspections, code enforcement, licenses, fees, parcels, contractors and many others. SMARTGov is customizable, flexible, and interactive. It alerts you of problems, manages workflow, and prioritizes your projects. It can run on your servers or in the cloud as a service, and gives both your citizens and staff access to project data on the web 24/7.

About Paladin Data Systems Corporation

Winner of numerous prestigious awards that include Top DoD Program Award, Paladin Data Systems has developed a suite of cloud-based software products serving a wide-range of government agencies in all 50 states and 6 territories. Paladin’s national presence spans a diverse customer base including U.S. local governments, state departments, regional transportation agencies, and defense contractors. Paladin also provides software services such

as interface development, implementation, database administration, and project management for numerous industries in both the public and private sector. For more information about Paladin Data Systems and the full suite of products available, please visit www.PaladinData.com.

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